# FINDING A PROVIDER IN OUR ONLINE DIRECTORY



## Southern California plans

#### Search our directory to find providers using this step-by-step guide before you enroll.

**STEP 1 -** Go to Cigna.com and select Find a Doctor, Dentist or Facility at the top of the page.



**STEP 7 –** Select the plan of your choosing based on your employer plan offering. Please check with your employer or Cigna Engagement Advisor to confirm the plan(s) you are offered.

Cigna SureFit <sup>®</sup>
Cigna SureFit Southern California
HMO, HMO POS, Network, Network POS
Southern California
HMO, Network
Southern California Select (St Joseph Hoag Health, Scripps Health, HealthCare Partners, PrimeCare)
LocalPlus, LocalPlus HDHP, LocalPlus IN, LocalPlus IN HDHP
LocalPlus
OAP, OAP HDHP, OAPIN, OAPIN HDHP
Open Access Plus, Open Access Plus Tiered
Open Access Plus, Open Access Plus Tiered with CareLink
PPO, PPO HDHP, EPO, EPO HDHP
PPO PPO Tiered

Your search results will appear. You can also select **Change plan** to search by a different plan type. If you're enrolling for the first time take note of the PCP ID# (including any zeros); you will want to identify this when you enroll. For some plans, a PCP selection is required. If you do not identify a PCP while enrolling one will be auto-assigned (for plans that a PCP is required). You can change your PCP if you like, see details below.

STEP 8 - To find the PCP ID select	John Smith, MD Address here, CA   Phone num	nber	Example only
Get PCP ID #	Doctor Info	Office Info All Locations	
Years in Practice: 40 Cigna Care Designation <i>C</i> Quality Ratings: see all		Professional History - 40 years of experience Active Licenses CA License: here Hospital Affiliations here	Education <ul> <li>Medical School: here</li> <li>Residency: St Joseph Mercy Oakland</li> </ul>
Here, you will also find the <b>Medical Group</b> associated with the provider and you can select <b>See affiliated doctor</b> .	Specialties • Internal Medicine Languages Spoken by Provider Spanish		National Provider ID (NPI) 1234567890
You can call to change your PCP by calling <b>Cigna Customer Service</b> 24/7/365 at 800.244.6224.	Male Age here	Medical Plan: The plan name selected will be indicated here Change Plan Provide this PCP ID to your employer during open enrollment Current Customers: To select this provider as your PCP, login or call the number on the back of your ID card. Medical Greup: (Group will be indicated here See affiliated doctors PCP ID # 1234567890	

## Questions? Call 800.244.6224

### Together, all the way."



\* A PCP can be selected from Internal or Family Medicine, General Practice, Pediatrics or OB-GYN for plans requiring PCP selection. Call for more details Providers and facilities that participate in the Cigna network are independent practioners solely responsible for the treatment provided to their patients. They are not agents of Cigna. Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, view your plan materials. All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company and HMO or service company subsidiaries of Cigna Health Corporation, including Cigna HealthCare of California, Inc. The Cigna name, logo and other Cigna marks are owned by Cigna Intellectual Property, Inc.

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